Call Pickup on Cloudcalling

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See also Stickman Instruction Manual for the Snom 710 and Cloudcalling.

It is possible to pick up a call ringing on another phone within your own Cloudcalling account.

*21 - pick up first call ringing

You can pick up any call that is ringing on the extensions that belong to the same client account as you.

By dialling *21 on your phone keypad you will pick up the first call in the list of calls that are ringing on the client account.

*21TARGET_NUMBER - pick up call ringing

If there are several calls ringing on your client account and you want to pick up the call on a specific extension, you must dial *21 followed by the number of the target extension.

For example, let's assume there are two calls ringing at the same time on extensions 001*004 and 001*005. To pick up the call on 001*004, you must dial *21004.

*21PARTIAL_NUMBER - pick up first matching call

To pick up the call ringing on a certain extension, you do not have to specify the entire number of the target extension. If you dial *21 followed by the first few digits of the number (PARTIAL_NUMBER), Cloudcalling will pick up the call on the first extension whose number matches PARTIAL_NUMBER.

For example, let's assume there are two calls ringing at the same time on extensions 001*211 and 001*222. To pick up the call on 001*222, you can dial *2122 (instead of *21222).

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